

## Good Morning

What carrier do you work with :

French       European       US       Others

Carrier's activity :       Schedule       Charter       Both

You fly to :

France       Europe       US

Countries under specific security regulation       Autre

Your station is in :       Roissy       Orly       Both

Carrier's ground handling operated by :

The carrier  
 Subcontractors

Aircraft security operated by :

The carrier       Security company  
 Ground Handling Agent       No security

Regarding the french security regulation

Well informed       Informed       Not enough informed

What do you expect from your security company (tick your needs)

- Information regarding the latest regulations
- Technological watch
- Creating and editing your security manual
- Specific representative with local authorities
- Hold baggage security       Aircraft security supervision
- Security inspection of aircraft       Aircraft sealing
- Travel documents control
- Flight crew security training
- Ground staff security training

Do you think that the agent supervising the aircraft security can control and follow up the ramp operations ? Why ?

Do you have a review of the security operations of all your company's flights (to be produced in case of an inspection) :

Would you agree to give your security company the means to control, audit, follow and register security and ground handling data in order to allow you to process these data?

What percentage does security represent in your ground handling budget?

Do you consider that your punctuality can be improved if information on the unfolding of a turn around are provided to your PC in real time ?

Do you need to know, through data processing, all that has happened around the aircraft : time when all the contributors started and ended their task; people involved in all the activities related to the aircraft; service performed or not

Do you think that a "security - quality" service would allow you to reduce costs on other items (delays, number of security agents, help for invoices control,...).

**Thank You**